



Things are pretty much back to normal around here, but there are still a few little precautions we are taking and some changes have been made due to the vulnerable nature of some of our guests, the concerns of our staff and some of their elderly or unwell family members, that we are requesting you observe.

We have navigated through the entire pandemic on the side of caution so please understand that all our requests are with your, our staff's and your fellow guests health and safety in mind.

Check-in Time: is anytime after **3:00 pm**, but your room is not available until **4:00**. There is still extra cleaning taking place.

- We require that all guests check in at the office upon arrival and ***do not go*** directly to their room or cabin before check-in.
- If you are sick or unwell, we may ask that you ***return home*** to recover.
- Please call the office at (250) 245—7422 with any maintenance or housekeeping requests.

Check-out Time: is at **11:00 am**, but you are welcome to remain here and use the facilities until **2:00 pm**. Most guests will have lunch included on their check out day, anyway.

Upon vacating your room, please ***leave a window open***. This helps them air out faster. Please remember your pillows and phone charger, if you brought one.

Masks are Still Requested when you are moving about the main lodge and especially while in the line up or actually at the buffet meal services. This is mostly for the benefit of our staff, who will be exposed to nearly every single guest during the buffet service, unlike most of our guests, who mostly stay within their own groups.

You May Be Asking Yourself...

How Come Everything Isn't Totally Back to 'Normal'?

While it's true that the mask mandate has been off since April and the hospitalization numbers are now finally on a downward trend, one of the biggest reasons that we are still being a bit more careful than many places has a lot to do with the fact that we simply can't afford to lose any staff people, even for a few days, if they have to take the legally required time off after contracting covid.

You've all seen the 'help wanted' signs everywhere or the restaurants that are now closed two days a week because they can't find people to work. The current labour shortage is real and there is absolutely no possible way that we could close for 'Sunday and Monday' in order to keep a full schedule of staff. We don't like to be overly dramatic, but this is a more serious issue than we care to admit.

There is also the fact that many of our staff live with, or are in close contact with elderly or health challenged family members who would really suffer if they were to contract covid, which is still out there.

This is why we are asking that when you are in close contact with the staff or moving around the building and especially when every single guest is interacting with them at the buffets, to take the extra and courteous step of covering up with a face mask for that *brief* period of time.

You may only be in close contact with your immediate group, but they are in contact with everybody, so their risk is higher. Science proves that this is a good way to reduce that risk.

A shortage of qualified and properly licensed drivers is the main reason that the shuttle van isn't back in service yet. However we feel that we may be able to resolve the issue before the Fall. The Cutter is not in the water because the skipper will probably be needed most of the Summer to help a family member recover from a significant operation and not available.

However, most things are back to 'normal' and we sincerely and warmly thank you for your continued cooperation and understanding as we take the final steps towards the end of this very trying ordeal.

Richard Hill, proprietor.