



For The Time Being...



Spring 2022

Special Rules and Procedures During our 'Covid' Phase...

Vol. *Sadly* III, Issue 2

Welcome Back, Or, for the First Time!

We have always done our best to make arriving guests feel welcome, whether they are regular visitors who have become friends, or new people here for the very first time. The last two years have made us even more appreciative of your visits and support. We wouldn't be here without you. Welcome indeed!

As many of you know, we approached the whole covid situation with perhaps an overabundance of caution, but that seems to be appreciated by most of our guests and staff. Hence, as we step carefully back into our new, old, hopefully 'normal' world, we will do it cautiously, with the best interests of everyone, conservatively, in mind.

So if you were here in 2021, you will notice that a lot of things are the same, but many of the restrictions are being lifted, as the Provincial rules are relaxed.

Our check-in time is now **3:00**, however, due to the time that we are required to leave the rooms vacant for between guests, we can not let you occupy your room until **4:00**.

So, for clarity, you can check-in at **3:00** but your room will not be available until **4:00**.

If you arrive at **3:00**, you can go for a walk, relax in the lounge with a drink, use the facilities, catch up with your friends or just start relaxing.

We sincerely appreciate your understanding and cooperation as we do our best to keep you as safe as possible, with all the hospitality we can provide. Thanks again for your patience and understanding.

While this also happened in 2020...

COVID PUT THE RATES UP

It was mentioned in the previous issue of this handout that the pandemic was very difficult on us financially and with the resultant labour and inflation issues we'd need to expect a somewhat significant rate increase in **January 2022**.

I'm not happy to announce that our rates for **2022** have been increased by *eight dollars (\$8.00 CA per person, per day*.

We will *try* to keep next year's increase to roughly half of that, but absolutely everything depends on what happens in the coming few months.

Things are returning to 'normal'... Our Gradual Easing Of Covid Restrictions:

While things are definitely improving and restrictions are being reduced, we still have some vulnerable, more mature people to consider. As you know, many of our guests would face greater risks if they were to get infected. Therefore, we will be phasing out our safety guidelines at a slightly slower pace than is permitted by the authorities, in keeping with our prudent approach.

So, Please observe the following guidelines:

We are 'requesting' that guests continue to wear a mask while moving around the main lodge until **April 8th**.

Vaccine Passports are still required by us, for one month after the provincial rule expires, or until **May 8th**.

No one can be permitted, to go directly to their room or cabin before checking in at the office. **Check-in time** is now **3:00**, but your room will not be available until **4:00**.

If you appear unwell, we will request that you permit a temperature check. Covid-like symptoms must still be taken seriously, due to possible variants. If your illness is a cause of concern for staff or fellow guests, you may be politely **asked to return home** until you are better. This might seem extreme, however, in addition to the physical safety of everyone, it is very important to maintain the confidence of our guests and staff that we are taking all reasonable precautions to keep everyone healthy.

Please Don't Be Upset, that some of our facilities and services are not fully available at this time.

The Hot Tub and Gym are now open and the Rumpus Room will be available in early May. Buffet meals will most likely be re-introduced when all the Summer accommodation is open and we have more guests.

We are working on getting the drivers and licensing required to start the Shuttle service up again and will announce any news about this as it becomes available on the 'covid 19' page at 'yellowpointlodge.com'.

Please understand that our staff is doing their best to keep you safe and direct any concerns to Richard Hill, owner.



Let's Go Over Some...

Office Procedure Concerns:

This 'newsletter' is available online, and we ask all future guests to read it over before they arrive.

So, if you're here, you probably know this stuff, but please look it over. There may be details or changes that could affect your stay or future reservation.

Please confirm your numbers. While not as important as during the 'occupancy restricted' days of the pandemic, it is still important that we know exactly how many people will be in your party, for meal service and housekeeping purposes.

If you missed your stay due to the pandemic, your reservation, along with your deposit, was transferred ahead to the following year.

However, we have now returned to our 'pre covid' cancellation policy. If you cancel your reservation now, it *is indeed* a cancellation. If you need to miss a year, but wish to keep your reservation, the old options of paying the single rate, minus the meals, or sending someone in your spot apply again. .

Due to the way things are, we are not going to be offering deductions for missed meals, '*for the time being*'. We are running very close to the wire, financially, and the daily rate is for everything we offer, paid up property tax and covid safety measures included.

The Rustic Cabins are back open and we expect the Barracks to open up in May, retuning us to full capacity operation.

All the items in this handout are based on the assumption that the case numbers are decreasing and the threat to public health posed by covid is diminishing.

All bet's could be off if we experience another upturn in infections and the Provincial or Federal governments re-impose restrictions. This handout was written with the best information available at the time, but if there's one thing we've learned over the last two years, things can change quickly, so please follow the instructions given to you by our office staff at the time.

On the entertainment front, we will be carrying on with the Saturday night jazz trio 'Jazz Monkey' until probably around the May Long Weekend. We feel it is a little early to encourage a crowded dance floor full of people exerting themselves to be in such close contact quite yet. However, the plan is to slowly return to normal, as with everything else here. Thanks again.

What's the deal with

Housekeeping and Maintenance?

Things are a little less restrictive than last year, but we still have to keep some procedures in place.

Industry guidelines don't recommend our Housekeeping staff going into your room during your stay for daily service quite yet, but it will return later in the year. If you require anything like new towels or a bed change we are asking you to request them from the office. Please call (250) 245 - 7422.

Our maintenance crew has the same restrictions, **so** the firewood box on your deck *will* be filled up, but not the one that's inside your cabin.

Likewise, if you have any maintenance issues, we will have to ask you to report them to the office and we will coordinate with you as to when the repair can be done. You'll have to vacate the place for an hour before we are even permitted to go in.

These are a little inconvenient, but as I've always maintained, and this proves, that the symptoms of Covid-19 include a dry cough, nausea, headache and a *huge pain in the rear end*.

...And Finally,

On Check-Out Day.

We will need you to have vacated your room and settled-up by **11:00 AM**. As previously mentioned, the new B.C. rules around housekeeping procedures are a lot more restrictive, *for the time being*. **Please leave your window slightly open.** This turns the air in the room over much faster and assists greatly with our interpretation of one of the guidelines.

You no longer need to place your towels and facecloths in the pillow case, no longer provided.

Don't forget your pillow, if you brought your own because we are only providing two, for the moment.

Thanks for Everything! This situation is not fun or easy for anyone and we really appreciate all the help and cooperation that I feel safe in predicting we will continue to receive from you, our guests, who are constantly proving to me what nice people you are.

Some of the material in this handout may be outdated due to recent and/or unforeseen changes either in the situation or the rules enacted, so please follow the latest information provided by our staff. It is great to able to welcome you back. Enjoy your stay!

Note: Because Burt Brooks is from Seattle and was not able to travel last year, his 'consecutive attendance' record, from 1954 *still stands*. We're just going to pretend this stuff didn't happen.