



For The Time Being...



Winter 2022

Special Rules and Procedures During our 'Covid' Phase...

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Welcome Back, *Or, for the First Time!*

We have always done our best to make arriving guests feel welcome, whether they are regular visitors who have become friends, or new people here for the very first time. The last two years have made us even more appreciative of your visits and support. We wouldn't be here without you. Welcome indeed!

As many of you know, we approached the whole covid situation with perhaps an overabundance of caution, but that seems to be appreciated by most of our guests and staff. Hence, as we step carefully back into our new, old, hopefully 'normal' world, we will do it cautiously, with the best interests of everyone, conservatively, in mind.

So if you were here in 2021, you will notice that most things are the same, *for the time being*, especially in the face of that year's introduction of the highly transmissible omicron variant.

Our check-in time is now **3:00**, however, due to the time that we are required to leave the rooms vacant for between guests, we can not let you occupy your room until **4:00**.

So, for clarity, you can check-in at **3:00** but your room is not available until **4:00**.

If you arrive at **3:00**, you can go for a walk, relax in the lounge with a drink, use the facilities, catch up with your friends or just start relaxing.

We sincerely appreciate your understanding and cooperation as we do our best to keep you as safe as possible, with all the hospitality we can provide. Thanks again for your patience and understanding.

While this also happened in 2020...

COVID PUT THE RATES UP

It was mentioned in the previous version of this handout that running either half full or completely closed is not a good way to maintain a business and we'd need to expect a somewhat significant rate increase in **Janaury 2022**.

I'm not happy to announce that our rates for **2022** have been increased by **eight dollars (\$8.00 Ca) per person, per day**. Further increases should be roughly half of that next year and follow the inflation rate after that. We hope this seems reasonable.

Until Things are really 'normal'... Some Important Safety Considerations:

While things are definitely improving and restrictions are being reduced, we still have the issues of variants and un-vaccinated people to consider. Also, as you know, many of our guests are on the 'mature' side and would face greater risks if they were to get infected. Therefore, *for the time being*, we will still need to observe many of the same precautions that were in place when we operated under 'covid protocols' in 2020.

We will be monitoring the guidelines closely and relaxing these as we can, but we're not quite there yet....

So, Please observe the following guidelines:

Maintain Your Distance: This has proven to be the most effective measure we can take to prevent the spread. If a fellow guest is not in your personal 'bubble', please keep the standard **two meter** distance from them. When you are moving around inside the lodge, please still **wear a mask**.

Don't move the furniture around to get closer, it has all been carefully spaced. However, we are now able to provide a number of books, magazines, puzzles and games.

No one is permitted, to go directly to their room or cabin before checking in at the office. **Check-in time** is now **3:00**, but your room will not be available until **4:00**.

If you appear unwell, we will request that you permit a temperature check. Covid-like symptoms must still be taken seriously, due to variants. If your illness is a cause of concern for staff or fellow guests, you should expect to be politely **asked to return home** until you are better. This might seem extreme, however, in addition to the physical safety of everyone, it is very important to maintain the confidence of our guests and staff that we are taking all reasonable precautions to keep everyone healthy.

Please Don't Be Upset, that some of our facilities and services are not available at this time. With the restrictions on public facilities changing frequently we need the Rumpus Room for furniture storage as well as staff isolation, washrooms and temperature checks in line with our safety plan.

Table tennis and darts are not particularly good activities these days anyway, the Shuttle van would be too crowded, our gym is very small and the Hot Tub isn't two meters across either. These are sadly not available now.

We will be bringing all these features back, as well as Cutter trips, as safety permits. In the meantime, there's still tennis, pickle ball, bikes, kayaks, hiking...and wine!



Let's Go Over Some...

Office Procedure Concerns:

This 'newsletter' is available online, and we ask all future guests to read it over before they arrive.

Incidentally, when you do check in and get one of these, we're asking you to check a little box on your folio that says you've received it, and will read and follow it's guidelines. That's how important your safety is to us.

So, if you're here, you probably know this stuff, but don't skip it, because you checked the box that said you'd read this. It's mainly to do with reservation details before you arrive, but for those reading this at home:

Please confirm your numbers. Because of our meal service, they are considered 'events' and we have to stick to **65 people**, maximum. It is important for our viability that we don't go much below this number and it is important for regulatory and safety concerns that we don't go *above* this number. So, **numbers are important.**

Therefore, when you have spoken to our office and confirmed your arrival, you'll need to arrive with the same number of guests that you confirmed. If you show up with fewer people, it's bad for us, and if you show up with more, that could be bad for everybody, at this time.

If you missed your stay due to the pandemic, your reservation, along with your deposit, will be transferred ahead to **2023**, *until further notice*. Just by the luck of the calendar, next years dates are a bit different than 2022, so please check your confirmation when it arrives.

Due to the way things are, we are not going to be offering deductions for missed meals, '*for the time being*'. We are running very close to the wire, financially, and the daily rate is for everything we offer, paid up property tax included. The local restaurants are running at limited capacity at the moment, anyway. Sorry for this.

The Rustic Cabins are closed, for the season, but may not open in March if the current situation gets worse, or even stays the same, as far as seating restrictions on restaurants are concerned.

Late **2021** saw an incredible pace of change as far as case numbers and the omicron variant was concerned, and we have no way of knowing what further changes we may be forced to enact, week to week or day to day.

If we are still in the same or a worse situation when the rustic cabins are scheduled to re-open, we would have to find a way to stay at a 65 person maximum. There would have to be some tough decisions made regarding which facilities are opened and which ones are closed.

Another season of reduced capacity would not be a good thing, to say the least and some of the decisions we'd be forced to make would not be popular with everyone, especially if your space was closed. As always, every decision will be made with *safety* at the top of the list.

What's the deal with....

Housekeeping and Maintenance?

Things are a little less restrictive than last year, but we still have some guidelines in place, what with the new variant and all that.

Industry guidelines don't recommend our Housekeeping staff to go into your room during your stay for daily service. If you require anything like new towels or a bed change we are asking you to request them from the office. Please call (250) 245 - 7422.

Our maintenance crew has the same restrictions, so the firewood box on your deck *will* be filled up, but not the one that's inside your cabin. Sorry; rules. Likewise, if you have any maintenance issues, we will have to ask you to report them to the office and we will have to coordinate with you as to when the repair can be done. You'll have to vacate the place for an hour before we are even permitted to go in. Not convenient, I know, but better than getting covid.

I've always maintained, and this proves, that the symptoms of Covid-19 include a dry cough, nausea, headache and a *huge pain in the rear end*.

...And Finally,

On Check-Out Day.

We will need you to have vacated your room and settled-up by **11:00 AM**. As previously mentioned, the new B.C. rules around housekeeping procedures are a lot more restrictive, *for the time being*. **Please leave your window slightly open.** This turns the air in the room over much faster and assists greatly with our interpretation of one of the guidelines.

You no longer need to place your towels and facecloths in the pillow case no longer provided.

Don't forget your pillow, if you brought your own because we are only providing two, for the moment.

Thanks for Everything! This situation is not fun or easy for anyone and we really appreciate all the help and cooperation that I feel safe in predicting we will receive from you, our guests, who are constantly proving to me what nice people you are.

Some of the material in this handout may be outdated due to recent and/or unforeseen changes either in the situation or the rules enacted, so please follow the latest information provided by the office. It is great to able to welcome you back. Enjoy your stay.

Note: Because Burt Brooks is from Seattle and not able to attend this year again, his 'consecutive attendance' record, from 1954 *still stands*. We're just going to pretend this stuff didn't happen.