



# For The Time Being...



Summer 2021

*Special Rules and Procedures During our 'Covid' Phase...*

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## Welcome Back, Again!

We thought we meant this last time, when we were closed for three months. This closure was over *seven months* and let me tell you we are *really happy* to be able to welcome you, our guests who make this whole thing possible, back again.

As many of you know, we approached the whole covid situation with perhaps an overabundance of caution, but that seems to be appreciated by most people. Hence, as we step carefully back into our new, old, hopefully 'normal' world, we will do it cautiously, in the best interest of our guests and staff.

So if you were here in 2020, you will notice that most things are the same, *for the time being*.

One change is that we are now permitting people to *arrive at 3:00* in order to reduce the congestion that plugged the lobby and office when everybody had to wait until *4:00* to check-in. It was too busy.

However, due to the time that we are required to leave the rooms vacant for between guests, we can not let you occupy your room until *4:00*.

Please read this again, you can check-in at *3:00* but your room is not available until *4:00*.

If you arrive at 3:00, you can go for a walk, relax in the lounge with a drink, play horseshoes, catch up with your friends or just start relaxing.

We sincerely appreciate your understanding and cooperation as we do our best to keep you as safe as possible, with all the hospitality we can provide.

*While this happened last year...*

## COVID PUT THE RATES UP

This was scheduled for January 2021, but had to be enacted earlier due to the financial stress of being closed or operating at half capacity. The rates *have not* been increased during our second closure in 2021, but guests should expect a modest increase for January 1st, 2022.

After that, we will be looking at small adjustments annually, instead of larger ones every two or three years. It is easier to keep pace with rising expenses this way. Thank you for your understanding.

## *Until Things are really 'normal'...* Some Important Safety Considerations:

While things are definitely improving and restrictions are being lifted, we still have the issue of variants and un-vaccinated people to consider. Also, as you know, many of our guests are on the 'mature' side and would suffer greater risk if they were to get infected, therefore, *for the time being*, we will still need to observe most of the precautions that were in place when we operated under 'covid protocols' in 2020.

We will be monitoring the guidelines closely and relaxing these as we can, but we're not quite there yet....

*So, Please observe the following guidelines:*

**Maintain Your Distance:** This has proven to be the most effective measure we can take to prevent the spread. If a fellow guest is not in your personal 'bubble', please keep the standard *two meter* distance from them. When you are moving around inside the lodge, please still *wear a mask*.

**Don't move the furniture** around to get closer, it has all been carefully spaced. We are also not able to offer books, games or puzzles yet, so, please bring your own.

**No one is permitted,** to go directly to their room or cabin before checking in at the office. *Check-in time* is now *3:00*, but your room will not be available until *4:00*.

**If you appear unwell,** we will request that you permit a temperature check. Covid-like symptoms must still be taken seriously, due to variants. If your illness is a cause of concern for staff or fellow guests, you should expect to be politely *asked to return home* until you are better. This might seem extreme, however, in addition to the physical safety of everyone, it is very important to maintain the confidence of our guests and staff that we are taking all reasonable precautions to keep everyone healthy.

**Please Don't Be Upset,** that some of our facilities and services are not available at this time. With the restrictions on the number of people in a 'gathering' we need the Rumpus Room for furniture storage as well as staff isolation, washrooms and daily temperature checks.

Table tennis and 'public access' puzzles are not good activities these days anyway, the Shuttle van would be too crowded, our gym is very small and the Hot Tub isn't two meters across either. These are not available.

We will be bringing all these features back, as well as Cutter trips, as safety permits. In the meantime, there's still tennis, pickle ball, bikes, kayaks, hiking....and wine!



*Let's Go Over Some...*

## Office Procedure Concerns:

This 'newsletter' is available online, so just because you're reading it doesn't automatically mean that you're at the lodge and got one when you checked in.

Incidentally, when you do check in and receive one of these, we're asking you to check a little box on your folio that says you received, and will read and follow it's guidelines. That's how important your safety is to us.

So, if you're here, you probably know this stuff, but don't skip it, because you checked the box that said you'd read it. It's mainly to do with reservation details before you arrive, but anyway, here goes:

**Please confirm your numbers.** Because of our meal service, they are considered 'events' and we have to stick to 50 people, maximum. It is important for our viability that we don't go much below this number and it is important for regulatory and safety concerns that we don't go *above* this number. So, *numbers are important*.

Therefore, when you are speaking to our office and confirming your arrival, you need to arrive with the same number of guests that you confirmed. If you show up with fewer people, that is bad for us, and if you show up with more, that could be bad for everybody.

**If you missed your stay** due to the pandemic, your reservation, along with your deposit, will be transferred ahead to 2022. Just by the luck of the calendar, that years dates are a bit different than 2021, so please check your confirmation when it arrives.

**Due to the way things are**, we are not going to be offering deductions for missed meals, '*for the time being*'. We are running very close to the wire, financially, and the daily rate is for everything we offer, paid up property tax included. The local restaurants are running at limited capacity at the moment, anyway. Sorry for this.

**The Rustic Cabins are closed**, for several reasons.

1) We are restricted to a lower number of guests and, in plain terms, we couldn't break even if most of our guests were in our lowest priced accommodation. 2) Due to the capacity limit imposed on us, we had to find a way to decide who would be invited and who wouldn't that was fair, and didn't involve 'choosing' or anything arbitrary. 3) The shared washrooms make any kind of 'social distancing' difficult, if not impossible. . 4) The private and 'stand alone' accommodation provides much better opportunities for guests to relax, read and socialize within their bubbles, without pushing the distancing limits of our newly restricted public areas. I know some people would spend a day in a Field Cabin, but by the end of the week the novelty would be gone.

This may change soon, as restrictions are lifted, so please stay tuned to the notice on our website.

*But Wait! There's...*

## More Stupid Changes!

Hey, we're not done yet! However, on the bright side, this is only a one page newsletter.

Worksafe BC guidelines don't permit our Housekeeping staff to go into your room during your stay. If you require anything like new towels or a bed change we will have to ask you to request it from the office. You can call us at (250) 245 - 7422.

Our maintenance crew has the same restrictions, so the firewood box on your deck will be filled up, but not the one that's inside your cabin. Sorry; rules. Likewise, if you have any maintenance issues, we will have to ask you to report them to the office and we will have to coordinate with you as to when the repair can be done. You'll have to vacate the place for an hour before we are even permitted to go in. Not convenient, I know.

I've always maintained, and this proves, that the symptoms of Covid-19 include a dry cough, nausea, headache and a *huge pain in the rear end*.

*...And Finally,*

## On Check-Out Day.

We will need you to have vacated your room and settled-up by **11:00 AM**. As previously mentioned, the new B.C. rules around housekeeping procedures are a lot more restrictive, *for the time being*.

**Please leave your door and a window open.** This turns the air in the room over much faster and assists greatly with our interpretation of one of the guidelines. When you leave, don't close the door, thanks.

**Place your towels and facecloths in the pillow case provided.** If you're feeling really helpful, you could put your sheets and pillow slips in there, too, but we're not officially asking people to do that.

**Don't forget your pillow**, that we asked you to bring when we confirmed your reservation. It means we don't have to store them separately for days between use and saves a lot of time and effort, thanks again, *and*

**Thanks for Everything!** This situation is not fun or easy for anyone and we really appreciate all the help and cooperation that I feel safe in predicting we will receive from you, our guests, who constantly prove to me what nice people you are. It is great to be back doing what we're used to doing. **Welcome back!**

**Note:** Because Burt Brooks is from Seattle and not able to attend this year again, his 'consecutive attendance' record, from 1954 *still stands*. We're just going to pretend this stuff didn't happen.