

## **Check - In Information:**

*Note: This is not called a 'Covid Handout' anymore!*

Thanks for staying with us! As we transition away from the 'covid era' protocols, here are a few reminders on how we were operating at the moment:

**Check-in Time:** is anytime after **3:00 pm**, but your room is not available until **4:00**. There is still some extra cleaning taking place.

- We require that all guests check in at the office upon arrival and ***do not go*** directly to their room or cabin before check-in.
- If you are sick or unwell, we may ask that you ***return home*** to recover.
- Please call the office at (250) 245—7422 with any maintenance or housekeeping requests.
- If you would like our housekeeping crew to clean your room during your stay, please place your 'Please make up Room' sign on the outside of your door ***before 12:00 noon***.
- If you're staying for several days, please request a bed change, if desired, through the office.
- If you'd like anything taken away from your room, (used beach towels, recycling, garbage, etc.) please leave it outside your room ***in the morning***.

**Check-out Time:** is at **11:00 am**, but you are welcome to remain here and use the facilities until **2:00 pm**. Most guests will have lunch included on their check out day, anyway.

Upon vacating your room, please ***leave a window open***. This helps them air out faster. Please remember to take your pillows and phone charger, if you brought them.

If you would like a packed lunch, we need you to ask the office for it ***the night before*** you'd like it. The kitchen crew makes the lunches first thing in the morning and by later in the day they are busy with preparing meals.

Thank you very much and please enjoy your stay!